



DEALER REGISTRATION FORM - Return with copy of ID and Company Registration

Please note: this is NOT a credit application form

COMPANY DETAILS

Business name:					
Company registration number:					
Years in business?		VAT Number:			
Phone:		Fax:			
Cell:		Email:			
Postal Address:					
Physical Address:					
City:		Postal Code:			
News Updates:	YES	NO	Training:	YES	NO

STAFF DETAILS

DIRECTORS DETAILS (please provide full name, home address and ID no. for each DIRECTOR/MEMBER)

Name:		ID no.:			
Home address:					
Name:		ID no.:			
Home address:					
Purchasing Authority:					
Accountant contact:					

TECHNICAL STAFF (Please circle job description)

Name:		engineer	technician	wiring	Name:		engineer	technician	wiring
Name:		engineer	technician	wiring	Name:		engineer	technician	wiring
Name:		engineer	technician	wiring	Name:		engineer	technician	wiring
Name:		engineer	technician	wiring	Name:		engineer	technician	wiring
Name:		engineer	technician	wiring	Name:		engineer	technician	wiring
Name:		engineer	technician	wiring	Name:		engineer	technician	wiring

BANK DETAILS

Bank Name:		Account Number:			
Branch Code:		Phone Number:			

COMPANY HISTORY

TRADE REFERENCES

Name:		Tel:			
Name:		Tel:			
Name:		Tel:			

REFERENCE SITES (List past projects)

1	6
2	7
3	8
4	9
5	10

Area of specialisation:

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Signature:		Print Name:		Date:	
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TERMS & CONDITIONS

1. PRODUCT PRICING AND QUOTATIONS

Rainbow Communication Consultants cc will endeavor to hold firm the prices listed in the current price list. However, due to the volatile nature of the R / \$ exchange rate, prices are subject to change without notice. Quotations must be in writing. Please ensure that you obtain written quotations from our Sales Representatives. NO VERBAL QUOTATIONS WILL BE HONOURED.

2. PAYMENTS

All payments are strictly cash on delivery. Credit facilities are available on request and on approval from Management.

3. ORDER PROCEDURES

Rainbow Communication Consultants cc requests that an official order number is given / faxed when placing any order with a representative from Rainbow Communications. This is purely a safety precaution for both Rainbow Communication Consultants cc and the customer.

4. RETURN POLICY AND PROCEDURE

Rainbow Communication Consultants cc will not accept a product back unless approval has been granted by the Management. Customers are requested to liaise with Management to obtain the necessary approval prior to returning goods. Once approval has been granted, all goods returned will be inspected before credit will be passed. Returns from sub-distributors will be approved only within 5 (five) working days from date of delivery.

5. LOANS

Rainbow Communication Consultants cc will supply equipment on a loan basis entirely at the Company's discretion. Loans are issued on a normal invoice and allocated to the customer. The customer is responsible for returning all loan equipment on the due date and in the same good condition it was loaned. Should loans not be returned by the due date, the customer will automatically be liable for payment of the invoice. The customer will be charged for repairing any damaged goods and a handling charge for incomplete packaging.

6. DELIVERY POLICIES

The delivery lead times quoted are only applicable to goods in stock from receipt of order.

7. STOCKING POLICY

While it is our policy to carry buffer stock on all our major product lines, there are certain products which will be subject to special order arrangements as they are not available ex-stock. Every effort will be made to execute your order as soon as possible; however, delivery may take a few weeks. Once placed, special orders cannot be canceled or altered in whole or in part.

8. STOCK-OUTS

Orders placed for goods which are not in stock and/or not stock items will be subject to overseas shipping charges. An average delivery time of 2 to 3 weeks can be expected unless there are delays from our suppliers.

9. WARRANTIES

All products supplied by Rainbow Communication Consultants cc have a **carry in guarantee** for a period of one year. Some of our overseas suppliers have an extended warranty on various products. Please check with our administration department for specific warranties. **Call out fees to site will be charged.**

No goods will be accepted for warranty claims without the original invoice. Customers are requested to return as much of the original packaging as possible. Rainbow Communication Consultants cc does not accept liability in terms of warranty for any products damaged by lightning strikes, power surges, other environmental causes, physical abuse or misuse. In this case, products returned will be subject to repair charges. Rainbow Communication Consultants cc advises all customers to insure products against lightning strikes or power surges since these factors can damage a product beyond repair.

10. REPAIRS

Goods out of warranty can be sent to our technical division for repair. Customers will be quoted a fee to repair the goods, and if accepted, an official order for repair is required prior to commencement of work. All repairs are guaranteed for 3 months.

11. ACTIVE ACCOUNT

Credit and dealership accounts will remain active provided there is movement. Any account not active for a period exceeding 6 months will be closed. A new credit / dealer application will be required. Discount structures and credit limits will depend on past performance.

12. ERRORS AND OMISSIONS EXCLUDED

Our Price Lists and quotations are subject to the above conditions.

NAME & SIGNATURE: _____

DATE: _____